

SUSAN PEAHL

Sr. Talent Development & Behavioral Specialist, Coach, OD Consultant

<p>Brief Biography</p> 	<p>For the past 25 years, Susan has worked with a wide variety of companies to build strong communication, listening, creative thinking, interpersonal, leadership and teamwork skills and how to apply those skills immediately in a work environment. Susan also facilitates training in supervisory law and harassment prevention. She also trains trainers in best practices for instructional design and engaging facilitation skills. As an award-winning improviser, Susan incorporates professional improvisation exercises as well as other energized activities, Thiagi, and her great sense of humor into her training programs to create a highly interactive experience for trainees. She also brings her expertise in Brain Science and Neuro-Linguistic Programming (NLP) to shed light on how people tick and how we can navigate each other and connect better. Susan has created and delivered English as a Second Language programs and workplace skills training through State-funding for front line employees for the past 17 years. In addition to her classroom time, Susan has presented in over 500 corporate events, including industrial films, trade shows and corporate entertainment.</p> <p>Susan coaches both executives and individuals at all levels and assists them in clearing obstacles, enabling them to achieve greater performance and enjoyment of their work and everyday lives.</p> <p>As a trainer, she has specific expertise in Communication Skills, Emotional Intelligence, Change Management, Engagement, Harassment Prevention, Supervisory Law, Creativity & Innovation, Leadership Development, Presentation, Performance, Teambuilding, ESL, NLP, Train the Trainer, Stress Management & Removing Obstacles to Behavioral Change.</p>		
<p>Education /Certifications</p>	<p>B.S. and National Teaching Certification University of Illinois Champaign/Urbana Graduate Studies UCLA Registered Behavioral Therapist; member of International Association of Counselors and Therapists Licensed Master NLP Practitioner and Certified Master Hypnotherapist</p> <p>ATD Master Trainer DDI Certified Trainer DISC Certified Coach Certified EQi/EQi 360 Coach Certified to deliver Franklin Covey 7 Habits of Highly Effective People AB1825 Harassment Prevention Compliance Trainer Co-taught Advanced Mediation Pepperdine Law School Strauss Institute with Jeff Krivis</p>		
<p>Industries Served</p>	<p>Fortune 500 to small employers, Entertainment, Manufacturing, Financial, Hi Tech, Aerospace, Pharmaceutical, Healthcare, Education, Government, Agricultural, Hospitality, Food, Sports, the U.S. Army, and more.</p>		
<p>Program Design / Training Delivery</p>	<p>Leadership Communication Skills Conflict Resolution Motivation/Engagement Performance-Management Executive/Staff Retreats</p>	<p>Stress Management Creativity & Innovation Time Management Supervisory Law Leading Change Coaching Meeting Facilitation</p>	<p>Emotional Intelligence Customer Service Executive Coaching Train the Trainer Harassment Prevention Facilitating Strategic Planning Process</p>

	Teamwork/Collaboration Problem Solving	Decision Making	ESL/VESL
Professional Development and Activities	Member: Association for Talent Development (ATD, formerly ASTD) Society of Neuro-Linguistic Programming International Medical & Dental Hypnosis Association Co- adjunct Pepperdine University School of Law Featured Presenter at multiple Bar and Mediation associations Delivers Pro bono workshops for Life Group LA Professional Improvisor International Society for Performance Improvement (ISPI)		
Delivery Style	Interactive facilitation, engaging, funny, knowledgeable, tactical, performance based		
What Clients Have Said about Susan	<p>Susan frequently receives evaluation comments and feedbacks such as: “Best trainer I’ve ever experienced, and I’ve attended really great trainings.” “She’s fantastic-the day flew by and I learned so much!” “I wish all of our trainings were this good and fun.”</p> <p>“Working with her is a pleasure...prepared and upbeat...intelligent and thoughtful...great sense of humor...her classes were very popular.” – Paul Zuckerman, CEO Chicago City Limits</p> <p>“Sue helped me to tap, focus, and use my creative thinking skills, and bring them more powerfully into my work. She is both a significant asset in a classroom and an exemplary individual.” -- Tracey Campbell, CEO Innseekers formerly Bear, Stearns Trading Desk and Sr. Editor S & P Wire Service</p> <p>“I wholeheartedly recommend her. The skills she taught me make me far more effective and comfortable in my own work. I consider her a talented teacher, an insightful and attentive coach, and a top-quality human being.” -- Tom Kelleher, Trainer/Training Designer Memorial Sloan-Kettering Cancer Center, NY</p> <p>“We want more Sue!” -- John Sovec, Entertainment Operations Manager, Disneyland</p>		
AB 1825: Statement of Compliance	<p>As a harassment prevention trainer for Employers Group, Susan is able to demonstrate key learning points dealing with harassment, illegal discrimination and retaliation in a non-threatening, interactive, and discussion-based format allowing participants to understand, deal with and – most importantly – prevent these activities. Susan doesn’t just quote the law; she offers do-able solutions for managers and employees regarding how to handle real workplace situations, nip inappropriate behavior in the bud early, and train their own staff to maintain a safe and non-hostile work environment. Susan’s clients evaluate her HPTs as “very informative, not dry or boring at all! The best they’ve ever had” and frequently wish they had more time with Susan on this.</p> <p>Susan has been delivering harassment prevention training for over 10 years and as a value-added feature to Susan’s delivery of this topic, Employers Group’s helpline consultants, with over 15 years of harassment prevention and consultation experience apiece – many with juris doctorates -- are available to answer and assist with any and more complex compliance-related questions.</p>		