


HEIDI HAMILTON
SENIOR TALENT DEVELOPMENT SPECIALIST

<p>Brief Biography</p> 	<p>An energetic consultant with a rich training background, Heidi Hamilton has helped corporations and organizations achieve superior business results by building engaged, high performing work forces. Heidi creates connection and results with her depth of knowledge, her warmth, and wonderful humor. She relates well to individuals and groups of all levels, from entry-level personnel to senior management.</p>		
<p>Degree(s)</p>	<p>Master: M.A. Administration Central Michigan University Bachelor: B.A Advertising Pennsylvania State University</p>		
<p>Industries Served</p>	<p>Aerospace, Commercial Aviation, Automotive, Banking and other Financial Services, Bio-Pharma, Food Processing, Food Service, Healthcare, Hi Tech, Hotels and Hospitality, Manufacturing, Military, and Retail.</p> <p>A well traveled facilitator, Heidi has worked with a diverse client list including NASA, Starbucks, Apple, United Airlines, HSBC Bank, 24 Hour Fitness, Raytheon, Activision, Ford, Cisco, Los Angeles County District Attorney's Office, Navajo Nation, Morgan Stanley, Warner Bros, Marriott, and Roche. She has trained throughout the US, Canada, Australia, Singapore, the UK, Sweden, Hungary, and the Netherlands.</p>		
<p>Talent Development Topics</p>	<p>Change Coaching Communications Conflict Customer Service Decision Making Delegation Dealing with the Press</p>	<p>Diversity Engagement Facilitation Skills Goal Setting Interviewing Innovation Leadership</p>	<p>Listening & Feedback Meeting Management Performance Presentation Skills Simulations Strategy Teams and Teamwork Trust</p>
<p>Professional Development and Activities</p>	<p>DDI Certified Facilitator Exclusive speaking coach for The Institute for Preparing Heirs Executive Trainer for Mars/Venus Gender Based Selling Member of ATD</p>		
<p>Delivery Style</p>	<p>Because training is so important, shouldn't it be fun and interactive? That's what Heidi believes. Her workshops are engaging and to quote a past participant, "Heidi was very energetic and passionate about the topic which facilitated my interest. She used and allowed humor to keep the instruction entertaining and it increased participation by all members of the class. Excellent job!" - Kmart Distribution Center.</p>		
<p>What Clients Have Said</p>	<p>"Heidi not only knows her material very well, she has a special talent to reach you & make you understand the material." - Los Angeles World Airport Authority</p> <p>"Exceeded my expectations. Heidi did an excellent job at making the class useful and interesting. I look forward to attending other classes by her." - Tenet Health</p>		
<p>AB 1825: Statement of Compliance</p>	<p>Heidi does not deliver harassment prevention training.</p>		