

# STACEY JOHNSON

## SR. TRAINING & DEVELOPMENT SPECIALIST

### CONSULTANT, COACH



## DEGREE

B.A., Communication Arts & Sciences,  
University of Southern California

## INDUSTRIES SERVED

Entertainment, Sports, Financial  
Services, Business Services,  
Government, Pharmaceutical,  
Non-Profit, Healthcare, Insurance,  
Automotive, Hospitality, Education,  
Restaurant, Manufacturing,  
Technology and more.

## PROFESSIONAL DEVELOPMENT & ACTIVITIES

CPLP® (Certified Professional in  
Learning and Performance CPLP)  
Center for Linguistics & Multicultural  
Studies (Universidad Internacional –  
Cuernavaca, Mexico – Spanish)  
MBTI® (The Meyers-Briggs Type  
Indicator)  
True Colors®  
The Self-Discovery Process®  
FIRO-B®  
Predictive Index Practitioner

## AB1825: STATEMENT OF COMPLIANCE

Stacey has been providing harassment prevention training since well before the 2005 AB1825 requirement became law. In response to a high-profile landmark civil rights settlement in Los Angeles, Stacey began facilitating harassment prevention content in 2000. Since then, she has worked in this capacity with many organizations gaining vast knowledge and experience. Stacey personifies versatility with her ability to effectively engage participants from the C-Suite to the front line. Her delivery style is interactive, solutions-oriented and down-to-earth. She helps participants recognize inappropriate behavior in themselves and others, understand how to prevent it and understand what to do about it if it occurs. Stacey's clients typically identify "practical application of key learning points" as their biggest take-away.

## BRIEF BIOGRAPHY

### **Senior Training & Development Specialist, Consultant & Executive Coach**

- Stacey's work as a facilitator, management consultant, and executive coach spans 20 years and includes expertise in leadership development, customer service, performance management, conflict resolution, communication, teambuilding, problem solving, harassment prevention, process improvement, and diversity & inclusion. Since facilitating her first workshop with 140 participants on a Twentieth Century Fox studio sound stage to more recent work designing and delivering an eighteen-month experiential leadership development program for Los Angeles County, Stacey remains committed to excellence.
- Stacey has worked collaboratively with major corporations, community organizations, and government agencies to provide innovative learning solutions and demonstrated her expertise in training by earning the CPLP® (Certified Professional in Learning and Performance) designation by the Association for Talent Development. Stacey has facilitated over 3,000 workshops/coaching sessions.
- Stacey's commitment to learning and her interest in understanding people and cultures has led her to complete several Spanish language immersion programs, co-create a mentoring program, and explore, study and/or work in twenty countries.

## PROGRAM DESIGN & TRAINING DELIVERY

Leadership Development  
Communication Skills  
Diversity & Inclusion  
Cultural Competency  
Employment Laws  
Employee Relations  
Harassment Prevention  
Conflict Resolution  
Supervisory Skills  
Executive Coaching  
Facilitation Skills  
Train-the-Trainer  
Goal Setting  
Motivation

Problem Solving  
Interviewing  
Stress Management  
Meeting Facilitation  
Decision Making  
Teams and Teamwork  
Listening & Feedback  
Interviewing  
Professionalism  
Time Management  
Customer Service  
Change  
Meeting Management  
Performance Management

## DELIVERY STYLE

Interactive, engaging, high-energy, goals-oriented, down-to-earth, humorous, motivational, and approachable

## WHAT CLIENTS SAYS ABOUT SUSAN

*"When it comes to training and development in our organization, we look at it from the perspective of Pre-Stacey and Post-Stacey. The improvement is like night and day!"*

-Training Manager

*"We take her out to lunch annually to thank her for teaching our teams to work with each other instead of against each other. We didn't think it could be done."*

- Division Managers

Clients typically identify "practical application of key learning points" as their biggest take-away and frequently evaluate Stacey as the best trainer they've ever had. They most often thank her for being engaging, clear, concise, insightful and cognizant of their specific needs.