

OF TRAINING SPECIALIST LEAN FACILITATOR



DEGREES

B.A. in Business, Almeda University (Idaho)
Masters in Organizational Psychology, Almeda University
Certificate in Training and
Organizational Development, U.C.
Irvine Extension
DDI Certified Trainer
Franklin Covey Certified Trainer
Behavioral Profiling / Jungian Theory
Dr. David Keirsey, U.C. Fullerton
Organizational Behavior

Dr. David Hartl, Chapman University I/O Psychology Dr. Matthew Riggs

INDUSTRIES SERVED

Entertainment, Financial, Hi-Tech, Aerospace, Construction, Medical, Education, Manufacturing, Agricultural, Public Entities/Utilities, Professional Services, Government and Department of Defense.

AB1825: STATEMENT OF COMPLIANCE

David has nearly 25 years of Human Resources experience and for the past 6 years, David has provided harassment prevention training for Employers Group. In addition to this specific expertise in human resources, David has held supervisory and management positions and has dealt with harassment and discrimination on a tactical level. Through this experience, coupled with David's superior facilitation skills, he creates a very interactive and truly engaging learning experience from front-line employee to top executive. Trainees will leave the training program with a true understanding of how harassment negatively affects working relationships, organizations and personal lives. In addition, as a value-added feature to David's delivery and as a full-time trainer, Employers Group helpline consultants with juris doctorates are available to answer any more complex compliance-related questions which trainees or HR professional may pose in the classroom.

BRIEF BIOGRAPHY

Senior Training Specialist & Lean Facilitator

- David started his career with the often-benchmarked company Steelcase North America, the world's largest office furniture researcher, developer and manufacturer. His emphasis was in organizational effectiveness, culture and organization design. For over two decades, David's work experience at Steelcase included corporate facilitator, ISO auditor, coach, quality system administrator and lean master trainer. In his lean training, he received instruction from TBM, a leading lean development company, which is mentioned in the book Lean Thinking by James Womack. Upon leaving Steelcase, David began his own consulting practice focused on utilizing organizational psychology to create more learning transfer in the areas of organization and team performance.
- For the past thirteen years, David has worked in partnership with Employers Group to facilitate many training programs and organizational design projects. For the past two years he has been a full-time senior training and lean specialist with Employers Group.

PROGRAM DESIGN & TRAINING DELIVERY

Strategic Planning
Leadership
Communication
Conflict Resolution
Motivating Others
Performance Evaluations
Performance
Management
Lean Manufacturing
Decision Making
Time Management
Supervisory Law
Change

Coaching
Meeting Facilitation
Teamwork
Problem Solving
Working with Others
Diversity
Ethics & Values
Project Management
ISO/QS 9000/2000
Kaizen / TPS
Creativity & Innovation
Team Development
Facilitation Skills

PROFESSIONAL DEVELOPMENT & ACTIVITIES

American Society of Training & Development (ASTD) Society for Human Resource Management (SHRM) International Society for Performance Improvement The Lean Institute – James Womack & Associates

DELIVERY STYLE

Interactive facilitation

WHAT CLIENTS SAYS ABOUT DAVID

"You can tell that David has been there because the stories he tells mirror the same experiences you are experiencing in the workplace. He brings a lot of credibility into the classroom."

Bob Hoogterp,
 General Manager, Steelcase North America

"He speaks on a level that people at all levels can connect with. Trainees really feel that he cares, not just about what happens during the training, but on the job."

-- Terry Barrier, Behr Paint