

# Software Skills Training



## Enhance Software Application Skills

Did you know that many employees do not use company-provided software correctly, efficiently and effectively?

Some employees rely heavily on helpdesk staff and worse, their co-workers, to solve easy issues. Instead, they can gain the skills to solve issues themselves!

Inefficient use of software slows down overall employee productivity and your organization's performance and profitability!

Employers Group can help! We have created a partnership with a highly-effective software training firm that provides not only hands-on learning geared towards working professionals, but at fees organizations can easily afford.

### Most Popular Applications

- Microsoft Access
- Microsoft Excel
- Microsoft Outlook
- Microsoft PowerPoint
- Microsoft Project
- Microsoft Word
- Microsoft Windows

### Why Employers Group

- Volume Negotiated Prices
- Immediate Availability
- State-Fundable
- Hands-on Training with Computers
- Half-Days Available
- Beginner, Intermediate and Advanced
- Additional Training Available

### Audience

Individuals who utilize software programs as a regular part of their job duties.

### For More Information, Contact

Your Client Services Professional or  
Jeffrey Hull, Learning Services Director  
Phone: 800.748.8484  
E-mail: [training@employersgroup.com](mailto:training@employersgroup.com)



## Most Popular Software Skills Format, Levels, Days of Training

**On-Site Training.** Topics listed below can be customized and delivered on-site at any of your facilities throughout the United States. Fees listed are for up to 12 trainees and do not include travel, mileage or incidental expenses. Multi-session discounts are available. Additional topics available.

### On-Site Training Fee

Call Employers Group for pricing. We beat many other providers prices!

	Beginner	Intermediate	Advanced	
Microsoft Access		1 Day	1 Day	1 Day
Microsoft Excel		1 Day	1 Day	1 Day
Microsoft Outlook		1 Day		1 Day
Microsoft PowerPoint		1 Day		1 Day
Microsoft Project		1 Day	1 Day	
Microsoft Word		1 Day	1 Day	1 Day
Microsoft Windows		1 Day		
Upgrading to a New Software Version			1/2 to 1 Day	

### Detailed Course Outlines

Available for any of the applications listed. Training is available on many platforms, including Windows 2003, XP, 2007, 2010 and 2013. Please let us know what operating system you are using as content differs.

### State Funding

In California, up to 100% of the on-site delivery may be paid by the state. Contact Employers Group for details.

### Online E-Learning

Some modules are also available as self-paced e-learning. Go to [www.myeglearn.com](http://www.myeglearn.com).

Did you know Employers Group provides

## Referrals and Discounts



- Background Checks and Drug Test
- Employee Discounts and Benefits
- Health Insurance and Supplemental Benefit Offerings
- Leave Management
- Recruiting (all job positions)
- U.I. Claims Managements
- 401(k) Plans



# EMPLOYERS GROUP

## Access 2010 Part 1 & Part 2

**Duration:** 2 Days

### Course Overview:

Access Parts 1 and 2 are combined into a single introduction to Access 2010 course. This two-day course is for the individual whose job responsibilities include designing and creating new databases, tables and relationships, creating and maintaining records, locating records and producing reports based on a database. It also provides the fundamental knowledge and techniques needed to advance to more complex Access responsibilities such as maintaining databases and using programming techniques that enhance Access applications.

**Who Should Attend:** This course is designed for students who wish to learn the basics of Microsoft Access.

**Prerequisites:** Prospective students proficient with Windows. Familiarity with the Office 2010 environment is helpful.

**Course Objectives** Upon successful completion of this course, students will be able to:

- identify the basic components of an Access database.
- build the structure of a database.
- manage data in tables.
- query a database.
- design forms.
- generate reportsstreamline data entry and maintain data integrity.
- join tables to retrieve data from unrelated tables.
- create flexible queries to display specified records, allow for user-determined query criteria, and modify data using queries.
- improve forms.
- customize reports to organize the displayed information and produce specific print layouts.
- share data between Access and other applications

### Course Outline:

#### Day 1 Getting Started with Access Databases

Elements of the Access 2010 Interface  
Identify the Components of a Database  
Examine the Relational Database Design Process

#### Building the Structure of a Database

Create a New Database  
Create a Table Using the Design View  
Manage Tables  
Establish Table Relationships

#### Managing Data in a Table

Modify Table Data  
Sort and Filter Records  
Work with Subdatasheets

#### Querying a Database

Create a Query  
Add Criteria to a Query  
Add a Calculated Field to a Query  
Calculations on a Record Grouping

#### Designing Forms

Create and Modify a Form  
View Data Using an Access Form

#### Generating Reports

Create a Report  
Add a Control to a Report  
Format the Controls in a Report  
Enhance the Appearance of a Report  
Prepare a Report for Print

#### Day 2 Controlling Data Entry

Constrain Data Entry Using Field Properties  
Establish Data Entry Formats  
Create a List of Values for a Field

#### Joining Tables

Create Query Joins  
Join Tables with No Common Fields  
Relate Data within a Table

#### Creating Flexible Queries

The Select Query Properties  
Retrieve Records Based on Input Criteria  
Create Action Queries

#### Improving Forms

Restrict Data Entry in Forms  
Organize Information with Tab Pages  
Add a Command Button to a Form  
Create a Subform  
Display a Summary of Data in a Form  
Change Display of Data Conditionally

#### Customizing Reports

Organize Report Information  
Format Reports and Control Pagination  
Summarize Report Information  
Add a Subreport to an Existing Report  
Create a Mailing Label Report

#### Sharing Data Across Applications

Import Data into Access  
Export Data to Text File Formats  
Export Access Data to Excel  
Create a Mail Merge

# EMPLOYERS GROUP

---

## Access 2010 Part 3

**Duration:** 1 Day

**Course Overview:**

This course is for the individual whose job responsibilities include working with heavily related tables; creating advanced queries, forms, and reports; writing macros to automate common tasks; and performing general database maintenance. You will create complex Access databases by structuring existing data, writing advanced queries, working with macros, and performing database maintenance.

**Who Should Attend:** Anyone who is currently using Access 2010 and is working with more complex databases and performing higher-level tasks.

**Prerequisites:** You should have taken Access 2010 Parts 1 & 2 or have the equivalent skills and knowledge.

**Course Objectives** Upon successful completion of this course, students will be able to:

- restructure data into appropriate tables to ensure data dependency and minimize redundancy.
- write advanced queries to analyze and summarize data.
- create and revise Microsoft® Office Access® 2010 macros.
- customize reports by using various Microsoft® Office Access® 2010 features.
- maintain their databases using Microsoft® Office Access® 2010 tools.

**Course Outline:**

**Structuring Existing Data**

- Restructure the Data in a Table
- Create a Junction Table
- Improve the Table Structure

**Writing Advanced Queries**

- Create SubQueries
- Create Unmatched and Duplicate Queries
- Group and Summarize Records Using Criteria
- Summarize Data Using a Crosstab Query
- Create a PivotTable and a PivotChart

**Simplifying Tasks with Macros**

- Create a Macro
- Attach a Macro
- Restrict Records Using a Condition
- Validate Data Using a Macro
- Automate Data Entry Using a Macro

**Creating Effective Reports**

- Include a Chart in a Report
- Print Data in Columns
- Cancel Printing of a Blank Report
- Publish Reports as PDF

**Maintaining an Access Database**

- Link Tables to External Data Sources
- Manage a Database
- Determine Object Dependency
- Document a Database
- Analyze the Performance of a Database

# EMPLOYERS GROUP

---

## Access 2010 Part 4

**Duration:** 1 Day

**Course Overview:**

In Access 2010 Intermediate you were introduced to the various features of Access 2007 that dealt with local database management. However, effective database management calls for mastering the advanced administrative and collaborative features of Access. In this course, you will exchange data with other applications, automate business processes by using VBA code, and secure and share databases.

**Who Should Attend:** Anyone with solid Microsoft Access knowledge who would like to take advantage of the power and flexibility offered by the more advanced data handling capabilities of Access 2010.

**Prerequisites:** Access 2007 Part 3 or equivalent skills and knowledge.

**Course Objectives:** Upon successful completion of this course, students will be able to:

- Share Access data with other applications
- Use VBA to automate a business process
- Create and modify a database switchboard, and set the startup options
- Secure databases
- Share a database using a SharePoint site.

**Course Outline:**

**Integrating Access into Your Business**

- Import XML Data into an Access Database
- Export Access Data to XML Format
- Export Data to the Outlook Address Book
- Collect Data Through Email Messages

**Automating a Business Process with VBA**

- Create a Standard Module
- Develop Code
- Call a Procedure from a Form
- Run the Procedure

**Managing Switchboards**

- Create a Database Switchboard
- Modify a Database Switchboard
- Set the Startup Options

**Distributing and Securing Databases**

- Split a Database
- Implement Security
- Set Passwords
- Convert an Access Database to an ACCDE File
- Package a Database with a Digital Signature

**Sharing a Database Using a SharePoint Site**

- Export a Table to a SharePoint List
- Import Data from a SharePoint List
- Publish a Database to a SharePoint Site
- Move a Database to a SharePoint Site
- Work Offline

# EMPLOYERS GROUP

---

## Excel 2010 Part 1

**Duration:** 1 Day

### **Course Overview:**

In this introductory course, students will learn the fundamental skills and concepts necessary to create and work with an Excel 2010 spreadsheet. At the completion of this course, the student will have the necessary skills to create, edit, and format data, use formulas, and print a basic worksheet. Topics include formula construction, calculating with functions, searching worksheet data, enhancing worksheets with borders and shading, applying styles, managing workbooks, and printing workbook contents.

**Who Should Attend:** Anyone with basic computer knowledge who desires to utilize the financial accounting and data analysis tools offered by Excel 2010.

**Prerequisites:** To be successful in this course, you should be familiar with using personal computers and you should have used the mouse and keyboard. You should be comfortable in the Windows environment and be able to use Windows to manage information on the computer.

**Course Objectives** Upon successful completion of this course, students will be able to:

- create a basic worksheet by using Microsoft Excel 2010.
- perform calculations in an Excel worksheet.
- modify an Excel worksheet.
- modify the appearance of data within a worksheet.
- manage Excel workbooks.
- print the content of an Excel worksheet

### **Course Outline:**

#### **Getting Started with Excel**

- Identify Elements of the Excel Interface
- Navigate and Select Cells in Worksheets
- Customize the Excel Interface
- Create a Basic Worksheet

#### **Performing Calculations in a Worksheet**

- Create Formulas in a Worksheet
- Insert Functions in a Worksheet
- Reuse Formulas

#### **Modifying a Worksheet**

- Edit Worksheet Data
- Find and Replace Data
- Manipulate Worksheet Elements

#### **Modifying the Worksheet Appearance**

- Apply Font Properties
- Add Borders and Colors to Cells
- Align Content in a Cell
- Apply Number Formatting
- Apply Cell Styles

#### **Managing an Excel Workbook**

- Manage Worksheets
- View Worksheets and Workbooks

#### **Printing Excel Workbooks**

- Define the Page Layout
- Print a Workbook

**Appendix A: Microsoft Office Excel 2010  
Exam 77–882**

# EMPLOYERS GROUP

---

## Excel 2010 Part 2

**Duration:** 1 Day

**Course Overview:**

This course is meant for those desiring to gain advanced skill sets necessary for calculating data using functions and formulas, sorting and filtering data, using PivotTables and PivotCharts for analyzing data, and customizing workbooks. You will use advanced formulas and work with various tools to analyze data in spreadsheets. You will also organize table data, present data as charts, and enhance the look and appeal of workbooks by adding graphical objects.

**Who Should Attend:** Anyone with basic Excel 2010 knowledge who desires to utilize some of the advanced tools and features of Excel 2010.

**Prerequisites:** Before starting this course, students are recommended to take the Excel 2010 Part 1 course or have equivalent knowledge.

**Course Objectives** Upon successful completion of this course, students will be able to:

- use advanced formulas.
- organize worksheet and table data using various techniques.
- create and modify charts.
- analyze data using PivotTables, Slicers, and PivotCharts.
- insert and modify graphic objects in a worksheet.
- customize and enhance workbooks and the Microsoft Office Excel environment

**Course Outline:**

**Calculating Data with Advanced Formulas**

- Apply Cell and Range Names
- Calculate Data Across Worksheets
- Use Specialized Functions
- Analyze Data with Logical and Lookup Functions

**Organizing Worksheet and Table Data**

- Create and Modify Tables
- Format Tables
- Sort or Filter Data
- Use Functions to Calculate Data

**Presenting Data Using Charts**

- Create a Chart
- Modify Charts
- Format Charts

**Analyzing Data Using PivotTables, Slicers, and PivotCharts**

- Create a PivotTable Report
- Filter Data Using Slicers
- Analyze Data Using PivotCharts

**Inserting Graphic Objects**

- Insert and Modify Pictures and ClipArt
- Draw and Modify Shapes
- Illustrate Workflow Using SmartArt Graphics
- Layer and Group Graphic Objects

**Customizing and Enhancing the Excel Environment**

- Customize the Excel Environment
- Customize Workbooks
- Manage Themes
- Create and Use Templates

# EMPLOYERS GROUP

---

## Excel 2010 Part 3

**Duration:** 1 Day

**Course Overview:**

This course was designed for students desiring to gain the skills necessary to create macros, collaborate with others, audit and analyze worksheet data, incorporate multiple data sources, and import and export data. You will automate some common Excel tasks, apply advanced analysis techniques to more complex data sets, troubleshoot errors, collaborate on worksheets, and share Excel data with other applications.

**Who Should Attend:** Anyone with solid Excel 2010 knowledge who desires to utilize some of the more advanced tools and features of Excel 2010.

**Prerequisites:** Before starting this course, students are recommended to take the Excel 2010 Part 2 course or have equivalent skills and knowledge.

**Course Objectives** Upon successful completion of this course, students will be able to:

- enhance productivity and efficiency by streamlining the workflow.
- collaborate with other workbook users.
- audit worksheets.
- analyze data.
- work with multiple workbooks.
- import and export data.
- integrate Excel data with the web.
- structure workbooks with XML.

**Course Outline:**

**Streamlining Workflow**

- Update Workbook Properties
- Create a Macro
- Edit a Macro
- Apply Conditional Formatting
- Add Data Validation Criteria

**Collaborating with Other Users**

- Protect Files
- Share a Workbook
- Set Revision Tracking
- Review Tracked Revisions
- Merge Workbooks
- Administer Digital Signatures
- Restrict Document Access

**Auditing Worksheets**

- Trace Cells
- Troubleshoot Invalid Data and Formula Errors
- Watch and Evaluate Formulas
- Create a Data List Outline

**Analyzing Data**

- Create a Trendline
- Create Sparklines
- Create Scenarios
- Perform a What-If Analysis
- Perform a Statistical Analysis with the Analysis ToolPak

**Working with Multiple Workbooks**

- Create a Workspace
- Consolidate Data
- Link Cells in Different Workbooks
- Edit Links

**Importing and Exporting Data**

- Export Excel Data
- Import a Delimited Text File

**Integrating Excel Data with the Web**

- Publish a Worksheet to the Web
- Import Data from the Web
- Create a Web Query

**Structuring Workbooks with XML**

- Develop XML Maps
- Import and Export XML Data



# EMPLOYERS GROUP

## Outlook 2010 Part 1

**Duration:** 1 Day

### Course Overview:

This comprehensive one-day course allows students to learn the fundamentals of Outlook 2010. You will compose, send and receive e-mail, schedule appointments and meetings, use Quick Steps, share your Calendar, and learn useful features such as the Out of Office Assistant, Delegate Permissions and dealing with junk e-mails.

### Students Learn How To:

- Identify the components of the Outlook environment
- Compose, send and receive messages
- Use folders to organize messages
- Schedule appointments and meetings
- Share your Calendar and folders
- Learn some advanced e-mail features

**Who Should Attend:** This course is intended for people with a basic understanding of Microsoft Windows, and who need to learn how to use Microsoft Outlook 2010 to compose and send email, schedule appointments and meetings, and work with shared Calendars.

**Prerequisites:** Prospective students should be familiar with using personal computers (basic typing skills are recommended). They should be comfortable in the Windows environment and be able to use Windows to manage information on the computer. We recommend you have a basic understanding of e-mail concepts.

### Course Outline:

#### The Fundamentals

- What's New in Outlook 2010
- Understanding the Program Screen
- Understanding Items and the Message Window
- Using Command Shortcuts
- Using the To-Do Bar
- Using Menus and Toolbars
- Using Help

#### Composing and Sending E-mail

- Composing and Sending an E mail Message
- Specifying Message Options
- Inserting a Hyperlink
- Attaching a File to a Message

#### Receiving E-mail

- Replying to and Forwarding a Message
- Opening an Attachment
- Flagging a Message for Follow-up
- Using Color Categories
- Viewing and Managing Conversations
- Sorting Messages
- Changing Views

#### More E-mail Features

- Saving Unfinished Messages (Drafts)
- Recalling and Resending a Message
- Using the Out of Office Assistant
- Delaying Sending a Message
- Using Quick Steps

#### More E-mail Features (Cont'd)

- Inserting a Signature
- Using Stationery and Themes
- Dealing with Junk E-mail & Security Settings
- Adding Addresses to the Safe and Blocked Senders List
- Inserting Screenshots

#### Using the Calendar

- Viewing the Calendar
- Scheduling Appointments and Events
- Working with Recurring Appointments
- Setting Availability
- Color-coding Appointments
- Setting Reminders
- Viewing Calendar Items
- Creating Additional Calendars
- View Calendars Side-by-Side or Overlaid
- Adding a Second Time Zone

#### Collaborating with Other Users

- Working with Shared Calendars
- Scheduling Meetings & Responding to Requests
- Working with Calendar Groups
- Marking Appointments as Private
- Sharing Outlook Folders
- Giving Delegate Permissions
- Taking and Tracking a Vote
- Working with Public Folders

# EMPLOYERS GROUP

---

## Outlook 2010 Part 2

**Duration:** 1 Day

### Course Overview:

This is the second day of Outlook 2010 training and builds on the skills learned in Outlook 2010 Part 1. Students will be introduced to using tasks, the Journal, working with folders and using rules to organize their information. Students will learn some of the customization tips to help them configure the Outlook environment to match their own personal preferences. Students will learn about proper archiving techniques using Outlook.

### Students Learn How To:

- Work with Contacts and utilize Tasks
- Use the Journal and work with Notes
- Create, use and manage Folders
- Manage Outlook data and Archive and retrieve information
- Customize Outlook and create a custom View

**Who Should Attend:** Anyone interested in learning how to use advanced features of Outlook 2010.

**Prerequisites:** To ensure your success, we recommend you first take Outlook 2010 Part 1 or have equivalent skills. This course assumes you have been using Outlook 2010 and are familiar with its e-mail and calendar features.

### Course Outline:

#### Working with Contacts

Introduction to the Address Book  
Adding, Editing and Deleting Contacts  
Changing Contact Views  
Finding and Organizing Contacts  
Creating a Distribution List

#### Working with Tasks

Adding a Task  
Changing Task Views  
Updating a Task  
Sorting Tasks  
Creating a Recurring Task  
Attaching an Item to a Task  
Assigning and Completing a Task

#### Using the Journal and Notes

Displaying the Journal  
Creating a Journal Entry Manually  
Creating a Journal Entry Automatically  
Relating a Journal Entry to a Contact  
Opening, Modifying, Deleting a Journal Entry  
Changing Journal Views  
Working with Notes

#### Organizing and Finding Information

Exploring the Folder List  
Creating and Using Folders  
Managing Folders  
Using Instant Search & Refining a Search  
Using Advanced Find  
Creating and Using Search Folders  
Modifying and Deleting Search Folders  
Sorting, Grouping and Filtering Information  
Using the People Pane

#### Automating Commands

Creating and Managing Quick Steps  
Creating a Rule  
Creating a Rule with the Rules Wizard  
Managing Rules

#### Managing Outlook Data

Using Mailbox Cleanup  
Using AutoArchive  
Manually Archiving Information  
Using a Personal Folders Backup Tool  
Importing Information  
Exporting Information  
Working with Personal Folders Files  
Working with Offline Folders

#### Customizing Outlook

Customizing the Ribbon  
Customizing the Quick Access Toolbar  
Using and Customizing AutoCorrect  
Customizing Outlook Today  
Adding Fields to a View  
Creating a Custom View  
Using Custom Groups  
Changing Outlook Default Options  
Managing Accounts

#### Advanced Topics

Adding RSS Feeds  
Viewing RSS Feeds  
Using the Tools Together  
Using Outlook Web App  
Using Instant Messaging in Outlook  
Connecting to Social Networks  
Using the Outlook Social Connector

# EMPLOYERS GROUP

## PowerPoint 2010 Part 1

**Duration:** 1 Day

### Course Overview:

PowerPoint is an application that is used to create and display presentations and slide shows to audiences. In this course, students are guided through the process of creating an effective presentation using PowerPoint 2010. Students will learn how to create and edit presentations, format text and print their presentations. Students will also learn to enhance and clarify their presentations by adding dramatic graphic effects, such as WordArt, AutoShapes and ClipArt. In addition, adding transition and animation effects will be taught in order to create more interesting and informative slide shows presentations.

**Who Should Attend:** This course is designed for students who are interested in learning the fundamentals needed to create and modify basic presentations using Microsoft Office PowerPoint 2010.

**Prerequisites:** Students should be familiar with using personal computers, and have used a mouse and keyboard. They should be comfortable with the Windows environment and be able to use Windows to manage information on their computers. Specifically, they should be able to launch and close programs; navigate to information stored on the computer; and manage files and folders.

**Course Objectives** Upon successful completion of this course, students will be able to:

- identify the components of the PowerPoint 2010 interface.
- create a presentation.
- format text on slides.
- add graphical objects to a presentation.
- modify graphical objects in a presentation.
- work with tables in a presentation.
- add charts to a presentation.
- prepare to deliver a presentation.

### Course Outline:

#### Getting Started with PowerPoint

Identify the Elements of the User Interface  
View Presentations  
Save a Presentation  
Use Microsoft PowerPoint Help

#### Creating a Basic Presentation

Select a Presentation Type  
Enter Text  
Edit Text  
Format Text Placeholders  
Add Slides to a Presentation  
Arrange Slides  
Work with Themes

#### Formatting Text on Slides

Apply Character Formats  
Format Paragraphs

#### Adding Graphical Objects

Insert Images into a Presentation  
Add Shapes  
Add Visual Styles to the Text in a Presentation

#### Modifying Graphical Objects

Edit Graphical Objects  
Format Graphical Objects  
Group Graphical Objects on a Slide  
Arrange Graphical  
Apply Animation Effects

#### Working with Tables

Insert a Table  
Format Tables  
Import Tables from Other Microsoft Office Applications

#### Working with Charts

Insert Charts  
Modify a Chart  
Import Charts from Other Applications

#### Preparing to Deliver a Presentation

Review the Content in a Presentation  
Divide a Presentation into Sections  
Add Transitions  
Add Speaker Notes  
Print a Presentation  
Deliver a Presentation

**Appendix A: Microsoft Office  
PowerPoint 2010 Exam 77–883**

# EMPLOYERS GROUP

---

## PowerPoint 2010 Part 2

**Duration:** 1 Day

### **Course Overview:**

You will enhance your presentation by using features that will transform it into a powerful means of communication. You will customize the PowerPoint interface to suit your requirements and use features to create dynamic and visually appealing presentations. You will then finalize a presentation and secure it to authenticate its validity.

**Who Should Attend:** This course is designed for professionals who will use PowerPoint 2010 to prepare presentations and be more productive in their work.

**Prerequisites:** To ensure your success, we recommend that you first take PowerPoint 2010 : Level 1, or have equivalent knowledge and skills.

**Course Objectives** Upon successful completion of this course, students will be able to:

- customize the PowerPoint environment.
- customize a design template.
- add SmartArt graphics to a presentation.
- add special effects to a presentation.
- customize a slide show.
- collaborate on a presentation.
- secure and distribute a presentation.

### **Course Outline:**

#### **Customizing the PowerPoint Environment**

Customize the PowerPoint Interface  
Set Options for Working with PowerPoint

#### **Customizing a Design Template**

Set Up a Slide Master  
Create Custom Slide Layouts  
Add Headers and Footers  
Modify the Notes Master  
Modify the Handout Master

#### **Adding SmartArt Graphics to a Presentation**

Insert SmartArt Graphics  
Modify SmartArt Graphics

#### **Adding Special Effects to a Presentation**

Add Multimedia Elements  
Customize Slide Component Animations

#### **Customizing a Slide Show**

Set Up a Custom Slide Show  
Annotate a Presentation  
Create a Presenter-Independent Slide Show  
Set Up a Slide Show to Repeat Automatically

#### **Collaborating on a Presentation**

Review a Presentation  
Publish Slides to a Slide Library  
Restrict Access to a Shared Presentation  
Share a Presentation Using PowerPoint Web App

#### **Securing and Distributing a Presentation**

Broadcast a Presentation  
Convert a Presentation into a Video  
Package a Presentation  
Publish a Presentation to Other File Formats  
Secure a Presentation

#### **Appendix A: PowerPoint Mobile 2010**

#### **Appendix B: Math Equation Support**

# EMPLOYERS GROUP

---

## Word 2010 Part 1

**Duration:** 1 Day

### Course Overview:

Word processing is the use of computers to create, revise, and save documents for printing and future retrieval. This course is for students who already have a basic understanding of word processing concepts and have used another word processing program. You will create, edit, and enhance standard business documents using Word 2010. The intent being for you to become more proficient and effective using Word 2010.

**Who Should Attend:** This course is designed for students who wish to learn the basic operations of Word 2010 to perform their day-to-day responsibilities, and who want to use the application to be more productive in their work.

**Prerequisites:** To be successful in this course, you should be familiar with using personal computers and you should have used the mouse and keyboard. You should be comfortable in the Windows environment and be able to use Windows to manage information on the computer.

**Course Objectives:** Upon successful completion of this course, students will be able to:

- identify and work with basic Word 2010 tools and features.
- edit text in a Word document.
- modify the appearance of text in a Word document.
- insert special characters and graphical objects.
- organize data in tables.
- proof a Word document.
- control the appearance of pages in a Word document.
- print a Word document.

### Course Outline:

#### Getting Started with Word 2010

Identify the Components of the Word Interface  
Customize the Word Interface  
Display a Document in Different Views  
Enter Text in a Document  
Save a Document

#### Editing Text in a Word Document

Select Text  
Modify Text  
Find and Replace Text

#### Modifying the Appearance of Text in a Word Document

Apply Character Formatting  
Align Text Using Tabs  
Display Text as List Items  
Modify the Layout of a Paragraph  
Apply Styles  
Manage Formatting  
Apply Borders and Shading

#### Inserting Special Characters and Graphical Objects

Insert Symbols and Special Characters  
Add Illustrations to a Document

#### Organizing Data in Tables

Insert a Table  
Modify a Table  
Format a Table  
Convert Text to a Table

#### Proofing a Word Document

Check Spelling and Grammar  
Use the Thesaurus

#### Controlling the Appearance of Pages in a Word Document

Apply a Page Border and Color  
Add a Watermark  
Add Headers and Footers

#### Printing Word Documents

Control Page Layout  
Preview and Print a Document

#### Appendix A: Microsoft Office Word 2010

#### Appendix B: Microsoft Office Word Expert 2010

# EMPLOYERS GROUP

---

## Word 2010 Part 2

**Duration:** 1 Day

### **Course Overview:**

This course is designed for persons who are able to create and modify standard business documents in Microsoft Word 2010, but need to know how to create or modify complex business documents and customized Word efficiency tools. It also aims to assist persons preparing for the Microsoft Office Specialist exams for Word 2010. You will create complex documents and build personalized efficiency tools using Office Word 2010.

**Who Should Attend:** Anyone with basic Word 2010 knowledge who desires to utilize some of the advanced tools and features of Word 2010.

**Prerequisites:** Before starting this course, students are recommended to take the Word 2010 Part 1 course or have equivalent knowledge.

**Course Objectives** Upon successful completion of this course, students will be able to:

- manage lists.
- customize tables and charts.
- customize the formatting of a document using styles and themes.
- modify pictures in a document.
- create customized graphic elements.
- insert content using Quick Parts.
- control text flow.
- use templates to automate document creation.
- use the mail merge function.
- use macros to automate common tasks.

### **Course Outline:**

#### **Managing Lists**

- Sort a List
- Renumber a List
- Customize a List

#### **Customizing Tables and Charts**

- Sort Table Data
- Control Cell Layout
- Perform Calculations in a Table
- Create Charts

#### **Creating Formats with Styles and Themes**

- Create or Modify a Text Style
- Create a Custom List or Table Style
- Default & Customized Document Themes

#### **Modifying Pictures**

- Resize a Picture
- Adjust the Picture Appearance Settings
- Wrap Text Around a Picture
- Insert and Format Screenshots in a Document

#### **Creating Customized Graphic Elements**

- Create Text Boxes and Pull Quotes
- Draw Shapes
- Add WordArt and Special Effects to Text
- Create Complex Illustrations with SmartArt

#### **Inserting Content Using Quick Parts**

- Insert Building Blocks
- Create Building Blocks
- Modify Building Blocks
- Insert Fields Using Quick Parts

#### **Controlling Text Flow**

- Control Paragraph Flow
- Insert Section Breaks
- Insert Columns
- Link Text Boxes to Control Text Flow

#### **Templates & Automated Document Creation**

- Create a Document Based on a Template
- Create a Template

#### **Automating the Mail Merge**

- Use the Mail Merge Feature
- Merge Envelopes and Labels
- Create a Data Source Using Word

#### **Using Macros to Automate Tasks**

- Automate Tasks Using Macros
- Create a Macro

# EMPLOYERS GROUP

---

## Word 2010 Part 3

**Duration:** 1 Day

**Course Overview:** This course was designed for the experienced Word user who wants to use Word 2010 to create and manage longer, more complex documents, utilize Word's collaboration tools, or integrate text and data between Word and other Microsoft Office programs. You will also learn how to secure a Word 2010 document and how to create a Form using Form Fields and Form Automation.

**Who Should Attend:** This course will benefit Word 2010 users who deal with larger and more complex documents or regularly work with others in the document creation and modification process.

**Prerequisites:** Before starting this course, students are recommended to take the Word 2010 Part 1 and Part 2 courses or have the equivalent skills and knowledge.

**Course Objectives** Upon successful completion of this course, students will be able to:

- use Word with other programs.
- collaborate on documents.
- manage document versions.
- add reference marks and notes.
- simplify the use of long documents.
- secure a document.
- create forms.

### Course Outline:

#### Using Microsoft Office Word 2010 with Other Programs

Link a Word Document to an Excel Worksheet  
Send a Document Outline to PowerPoint  
Send a Document as an Email Message

#### Collaborating on Documents

Modify User Information  
Send a Document for Review  
Review a Document  
Compare Document Changes  
Merge Document Changes  
Review Track Changes and Comments  
Coauthor a Document

#### Managing Document Versions

Create a New Document Version  
Compare Document Versions  
Merge Document Versions

#### Adding Reference Marks and Notes

Insert Bookmarks  
Insert Footnotes and Endnotes  
Add Captions  
Add Hyperlinks  
Add Cross-References  
Add Citations and a Bibliography

#### Simplifying the Use of Long Documents

Insert Blank and Cover Pages  
Insert an Index  
Insert a Table of Figures  
Insert a Table of Authorities  
Insert a Table of Contents  
Create a Master Document

#### Securing a Document

Hide Text  
Remove Personal Information from a Document  
Set Formatting and Editing Restrictions  
Add a Digital Signature to a Document  
Set a Password for a Document  
Restrict Document Access

#### Creating Forms

Add Form Fields to a Document  
Protect a Form  
Automate a Form

#### Appendix A: Office Word Mobile 2010